

Dr. Robert Weber  
210 W. Willow  
Wheaton, IL 60187

Dear Dr. Weber,

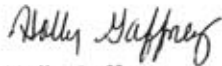
I wanted to take a moment to let you know how happy we are with you and your staff. From our consultation visit forward, we have had nothing but positive experiences. You and your staff are always cordial and welcoming, answer any questions thoroughly, and are very organized!

We were most impressed that you provided us with a detailed breakdown of the costs plus the options available to each of our daughters with our initial consultation. It was easy to see on the video screen exactly what you identified as needing correction, and understanding that made it easier to know what to expect. As I mentioned, we had also consulted with a neighboring orthodontist who gave a quick look at the impressions made and promised his staff "would get back to us" with financial information, which never happened. Needless to say after our first visit, my girls knew where they felt most comfortable!

I appreciate the written feedback you provide with each check-up also. Our youngest is 17 but it's still nice to see in writing that things look good and are on schedule.

Please extend our thanks to all your staff as well!

Sincerely,



Holly Gaffney  
0N420 Papworth St  
Wheaton, IL 60187